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# FOOD SERVICE CHEMICAL SANITIZATION

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Everywhere It Matters.™

# Our Shared Purpose

THE WORK WE DO MATTERS

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Every day Ecolab makes the world  
**cleaner, safer and healthier**

**Protecting people  
and vital resources**



CLEAN  
WATER



SAFE  
FOOD



ABUNDANT  
ENERGY



HEALTHY  
ENVIRONMENTS



# Industry leading expertise

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Our food safety experts **monitor and educate customers** of food safety trends and regulations **across the food supply chain.**

**20+** **GOVERNMENT AND PROFESSIONAL APPOINTMENTS**

Contributing industry expertise in development of policy and regulations

**30+** **FOOD SAFETY SPEAKING ENGAGEMENTS PER YEAR**

Including NRA, IFMA, Hotel Experience, FMI

**(AVERAGE)** **15** **NUMBER OF ARTICLES PUBLISHED ANNUALLY**

Across trade publications, scientific journals and peer associations

**OVER** **25** **INDUSTRY PARTNERSHIPS ACROSS THE FOOD SUPPLY CHAIN**


Covering food manufacturing, food chain supply vendors, food retail, full service and quick service restaurants

# Foodborne Illness Annual Estimates



Global foodborne illness estimate: 600 million cases and 420,000 deaths

# The importance of food safety



**78%** of all foodborne illnesses originate in commercial foodservice facilities<sup>1</sup>

**25%** of all citations are due to food contact surfaces not properly cleaned and sanitized.<sup>1</sup>

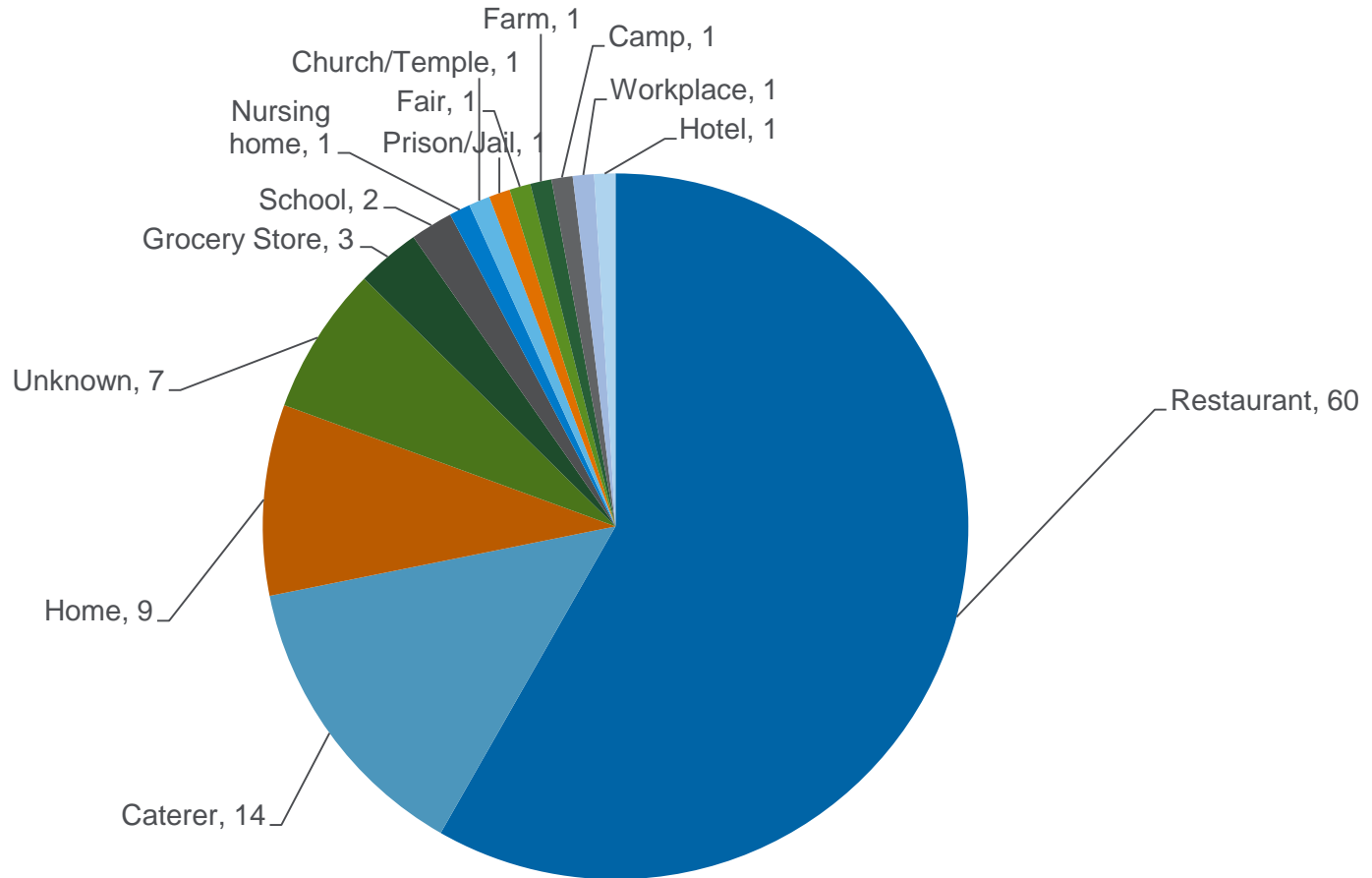
**\$75K** average cost of an outbreak.<sup>2</sup>

Proper cleaning and food preparation procedures can help reduce food safety risks.

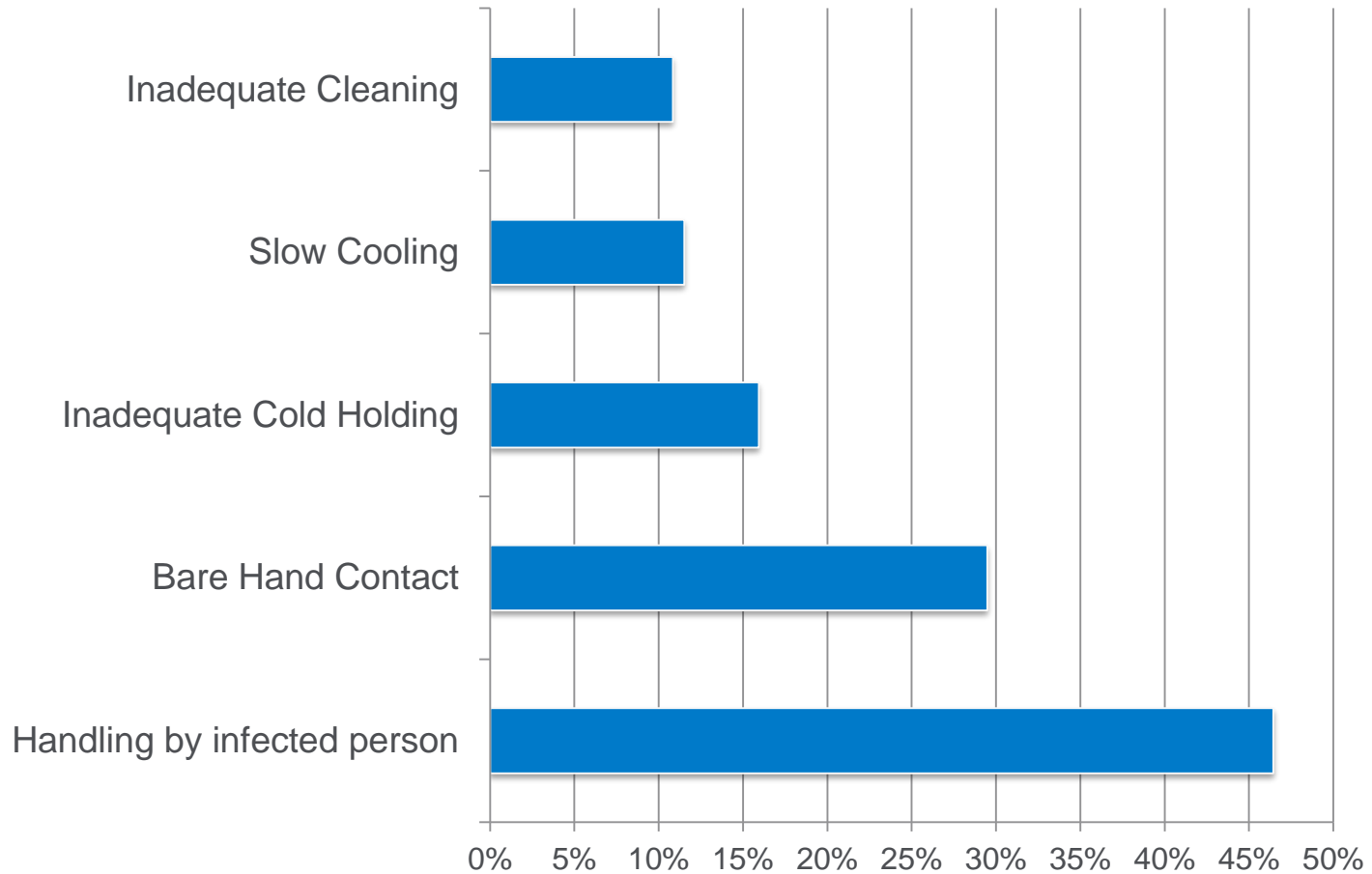
# Where Was Contaminated Food Consumed?

When Location Is Known, Reported Data

USA, 2015. Percent of total outbreaks



# Contributing Factors to Restaurant Outbreaks



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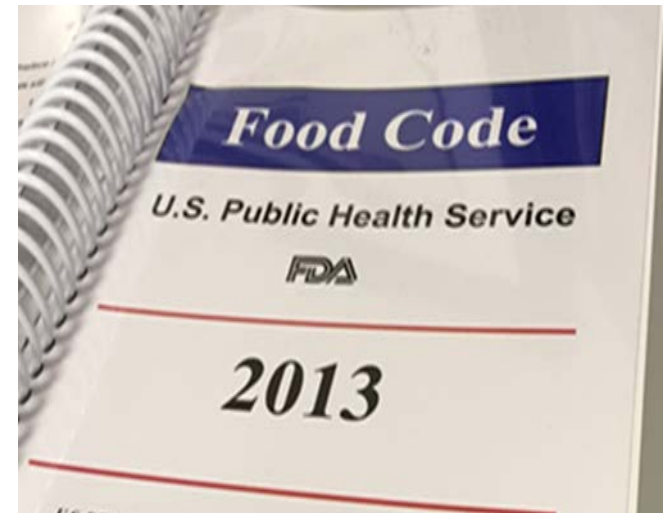
# US FDA MODEL FOOD CODE

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# US Model Food Code

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- ▲ A reference document for state, city, county and tribal agencies
- ▲ Guidance for food safety practices based on science
- ▲ To mitigate risk factors that are known to cause or contribute to food borne illness outbreaks associated with retail and foodservice establishments



# US Model Food Code

## ADOPTION BY STATE

### Food Code Version

1995 (Orange)



1997 (Black)



1999 (Blue)



2001 (Navy Blue)



2005 (Green)



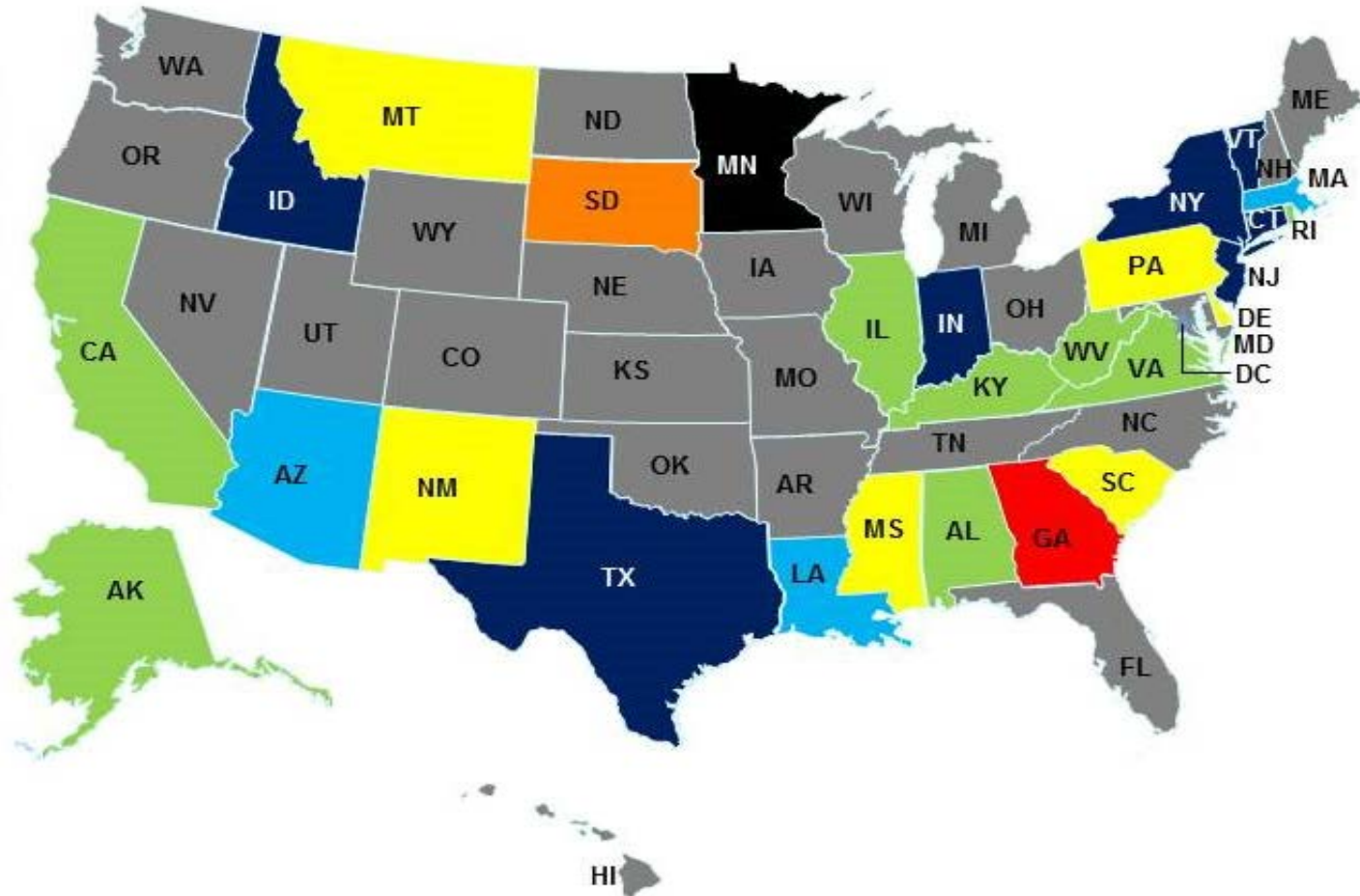
2009 (Grey)



2013 (Yellow)



2001 & 2005 (Red)



Revised 08/25/2015

# Outdated Food Code causes confusion

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## ▲ 2013 FDA Food Code

### ■ **7-204.11 Sanitizers, Criteria.**

- Chemical SANITIZERS, including chemical sanitizing solutions generated on-site, and other chemical antimicrobials applied to FOOD-CONTACT SURFACES shall:
  - (A) Meet the requirements specified in **40 CFR 180.940** Tolerance exemptions for active and inert ingredients for use in antimicrobial formulations (Food-contact surface sanitizing solutions)P, or...

## ▲ 4626.1620 7-204.11 SANITIZERS; CRITERIA.\*

- Chemical sanitizers and other chemical antimicrobials applied to food-contact surfaces shall meet the requirements specified in **Code of Federal Regulations, title 21, section 178.1010.**

\*Source: 2013 US Food Code

# Food Contact Surface

## ▲ Food contact surfaces\*

- A surface of equipment or a utensil with which food normally comes into contact
- A surface of equipment or a utensil from which may drain, drip or splash into a **food** or onto a surface **normally in contact with food**

## ▲ Non-food contact surfaces

- Any other surfaces



\*Source: 2013 US Food Code

# Wash, Rinse, Sanitize- Food Contact Surfaces

- ▲ Washing step
  - Removes soil and organic matter
- ▲ Rinsing step
  - Removes the detergent and any excess debris
  - If this step is not done properly, the excess detergent is mixed with the sanitizer and can neutralize the solution, thus making the sanitizing step ineffective
- ▲ Sanitizing step
  - Reduces bacterial load by 99.999%
  - Sanitizers are designed to be applied to clean surfaces



# Washing

FDA FOOD CODE 2013

## 4-601.11 Equipment, Food Contact Surfaces, Non-Food Contact Surfaces, and Utensils

Equipment, food contact surfaces and utensils shall be clean to sight and touch

## 4-602.11 Equipment, Food Contact Surfaces and Utensils

(C) Except as specified in (D), if used with potentially hazard foods, equipment food contact surfaces and utensils shall be cleaned through the day at least every four hours

(D) Surface and utensils and equipment contacting potentially hazard foods may be cleaned less frequently than every four hours if.....

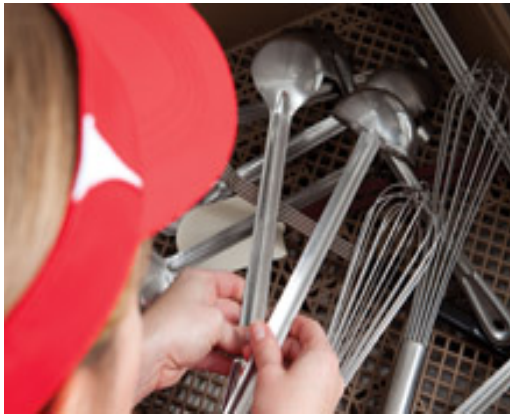


# Rinsing

FDA FOOD CODE 2013

## 4-603.16 Utensils and Equipment

Washed utensils and equipment shall be rinsed so that abrasives are removed or diluted through the use of water or a detergent-sanitizer solution



# Sanitizing

FDA FOOD CODE 2013

**Sanitization:** the application of cumulative heat or chemical on cleaned food contact surfaces that, when evaluated for efficacy, is sufficient to yield a reduction of 5-log, which is equal to a 99.999% reduction, of representative disease microorganisms of public health importance

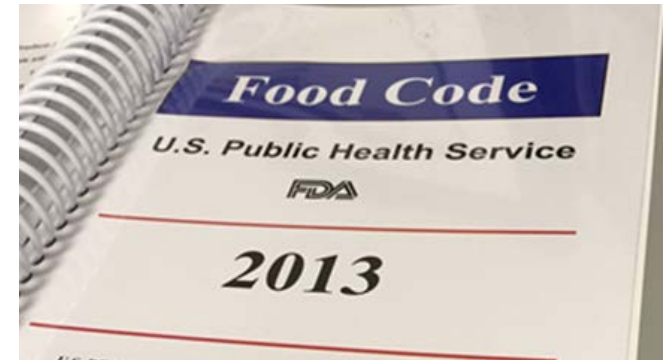
## 4-701.10 Food Contact Surfaces and Utensils

Equipment, food contact surfaces and utensils shall be sanitized before use after cleaning



# Detergent-Sanitizer

FDA FOOD CODE 2013



## 4-501.115 Detergent-Sanitizer

If a Detergent-Sanitizer is used to sanitize in a cleaning and sanitizing procedure where there is no distinct water rinse step between the washing and sanitizing steps, the agent applied in the sanitizing step shall be the same Detergent-Sanitizer that is used in the washing step

# Food Contact Surface Sanitizers

1. Must use EPA registered product
2. Entire surface must be clean
3. Time and temperature
4. Use only for purposes listed on label
5. Don't mix products
6. Use per manufacturer's instructions
7. Rinse, if required
8. Test concentration



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# SANITIZER JURISDICTION...FDA or EPA?

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# Jurisdiction Of Food Use Antimicrobial Treatments Is Determined By:

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- Product Application/Use
- What is the intended technical effect?
- Product claims (implied or expressed)
- EPA's definition of a "pest" (40 CFR 152.5)
- FDA's definition of a "processed food"

# Post FQPA/ARTCA(1998): Here And Now

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## ● Sole FDA Jurisdiction

- Antimicrobials applied to reduce microbial count on the surfaces of processed foods
- Example- Antimicrobial applied directly to a sliced carrot in a processing facility

## ● Sole EPA Jurisdiction

- Hard surface food contact sanitizers.
- Antimicrobials applied to raw agricultural commodities (RAC's) in the field, post harvest and in transportation
- Example- Antimicrobial applied to a whole apple in the field/non-processing facility

# Post FQPA/ARTCA(1998): Here And Now

- Joint EPA/FDA Jurisdiction

- Antimicrobials applied to RAC's in a food processing facility
- Antimicrobials to reduce microbial count in process water coming in contact with further processed fruit and vegetables
- Antimicrobials applied to food packaging
- Example- antimicrobial applied in the wash of apples

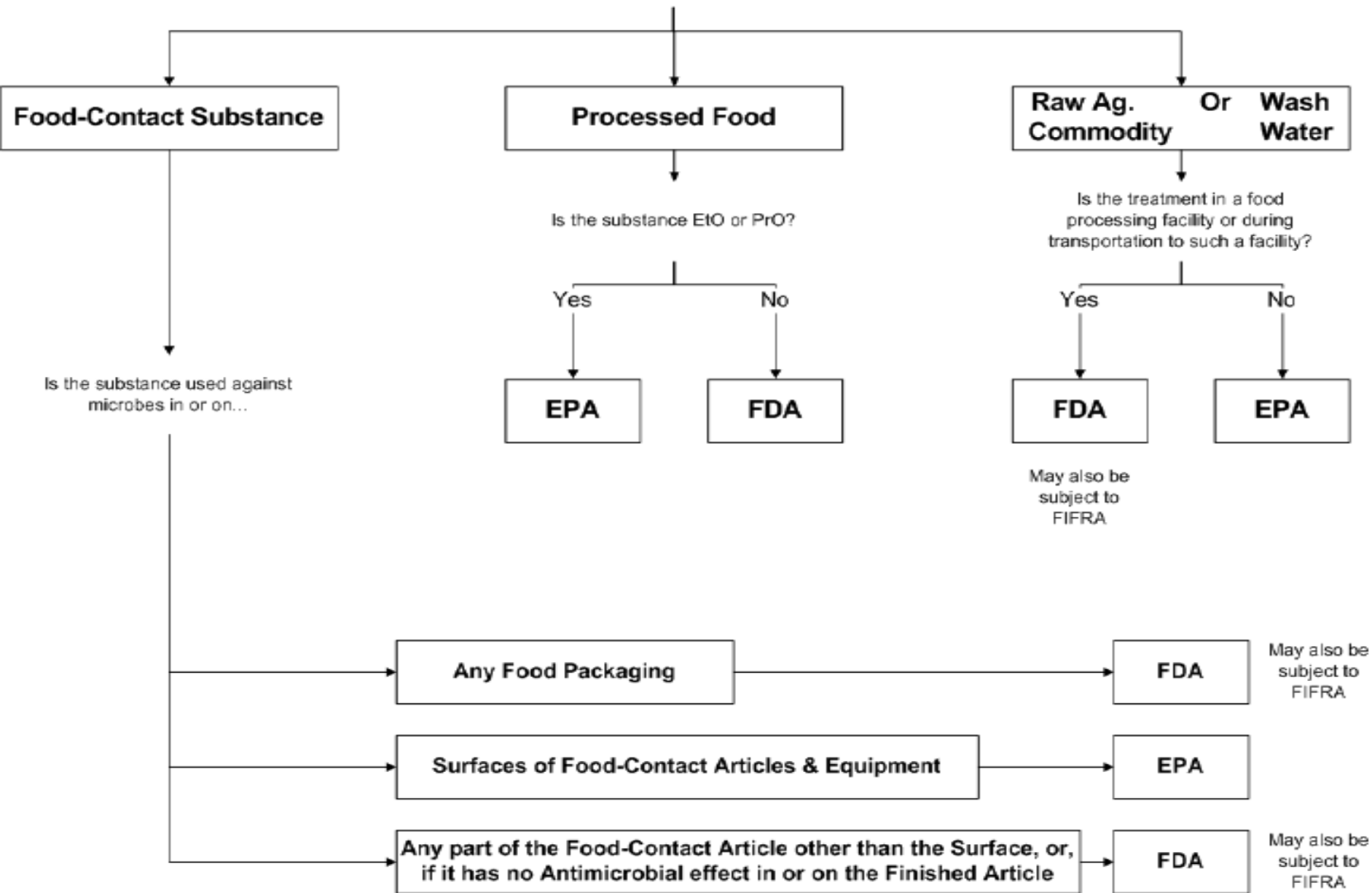


# Hard Surface Food Contact Sanitizer Regulations

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- ▲ EPA's 40 CFR 180.940 replaces the former FDA 21 CFR 178.1010 "sanitizing solutions"
- ▲ Tolerances or exemptions from food tolerance are not required for antimicrobials used on household food contact surfaces.
  - EPA conducts a dietary risk assessment
- ▲ *EPA holds sole jurisdiction over hard surface food contact sanitizers due to the passage of FQPA and ARTCA*

# The Microbes to be Controlled are in or on a...



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**WHAT DOES ALL OF THIS MEAN FOR YOU?**

**REGULATORY JURISDICTION OF FOOD  
ANTIMICROBIALS CAN BE COMPLICATED.**

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# MARKET TRENDS QUEST FOR OPTIMAL SANITIZER FUTURE INNOVATION

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# Market Trends

Macro trends changing the foodservice industry and operations



## Market Decline

- Declining foot traffic in FSR



## Escalating Costs

- Labor and food costs increasing



## Water Scarcity

- Future regulations



## Food Safety

- Push towards transparency for food sources



## Ownership Structure

- Franchised structure and brand standards

Operator challenges

### MANAGING COSTS

**23 out of 50**

U.S. states increased minimum wage in 2015<sup>1</sup>



### INCREASING REGULATIONS

New food codes come out every

**4 years**



### MEETING GUEST EXPECTATIONS

**4 out of the top 10**

"very important" attributes customers look for when choosing a restaurant relate to cleanliness<sup>2</sup>



# Complex and risky regulatory environment

## Health Inspections

- Customers can be inspected several times a year based on 54 different items
- Problem item: Food contact surfaces not properly cleaned and sanitized
  - **#2 most cited violation = 25% of all citations\***

## Consumer Awareness

- Government is becoming more transparent with results
- Yelp and others are now **displaying results of health inspections**
- Several states now post **“Letter Grade” on restaurant fronts**

The screenshot shows a Yelp page for 'Los Campadres Taco Truck' with a health inspection score of 98 out of 100. The page lists violations such as 'Hands not clean/improperly washed/gloves improperly used' and 'Food Contact surfaces not clean/sanitized'. It also shows a table of previous inspections.

Date	Inspection Type	Violations	Score
January 12, 2011	Routine	3	94
October 5, 2010	Follow Up	Violations Hands not clean/improperly washed/gloves improperly used Food Contact surfaces not clean/sanitized	
April 29, 2010	Routine		
September 30, 2009	Initial	Improper hot/cold holding temperatures	

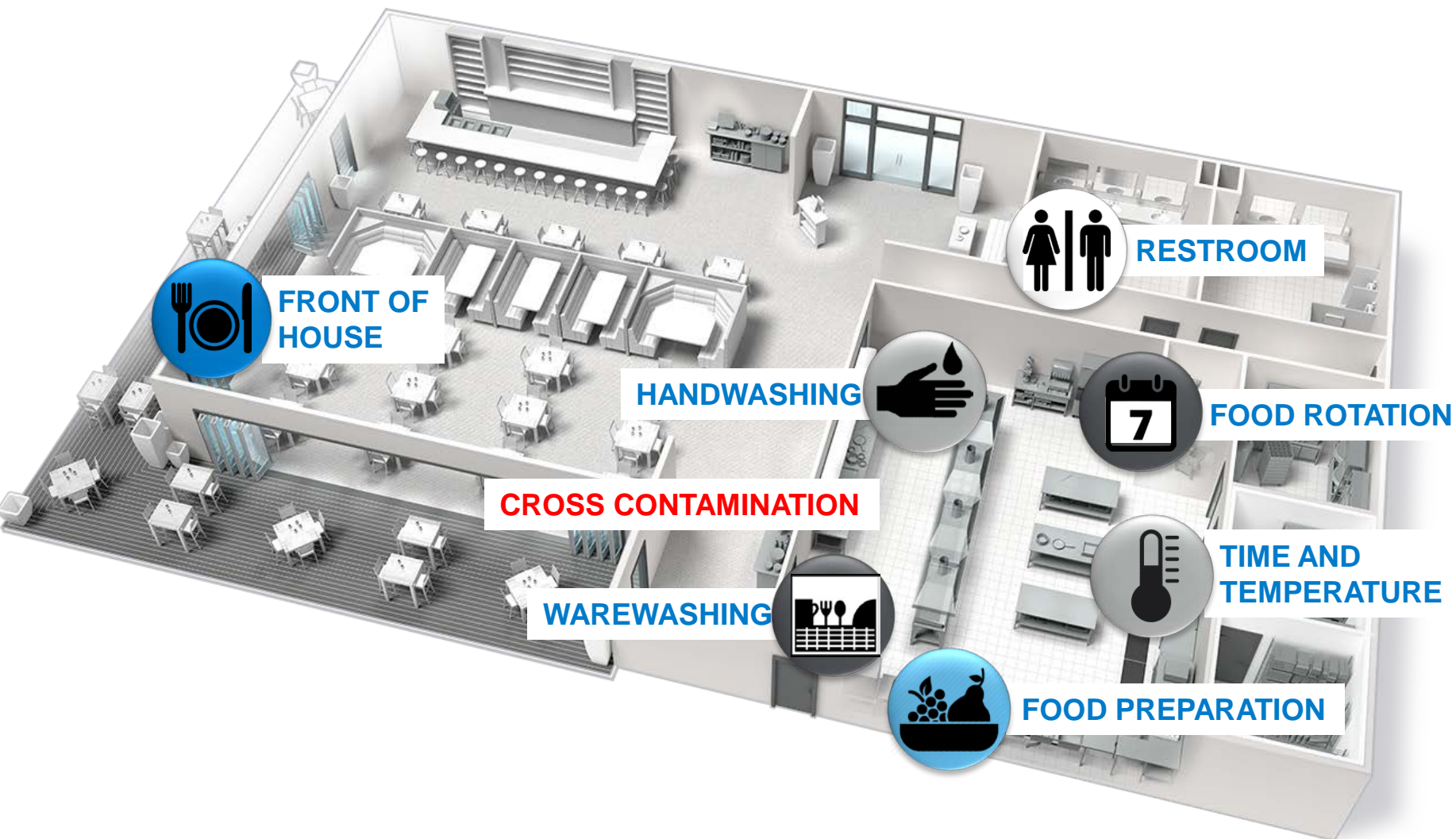


We need to provide simple food safety solutions that keep our customers compliant with health code and allow them to focus on guest satisfaction



# Goal: Optimal Sanitation Control

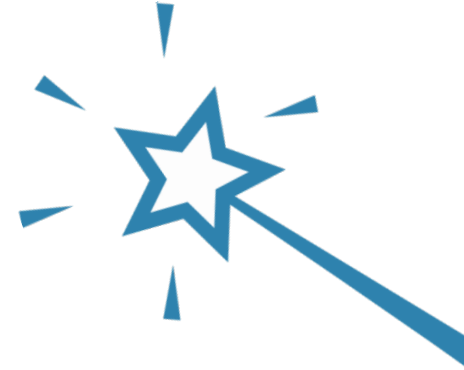
# Comprehensive Approach Needed



# The Ideal Sanitizer

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- ▲ Broad antimicrobial Activity
- ▲ Rapid
- ▲ Easily prepared and soluble in water
- ▲ Stable
- ▲ Tolerant of surface water etc.
- ▲ Environmentally compatible and non-toxic
- ▲ Noncorrosive
- ▲ Economical
- ▲ Safe use



# Factors that Affect Sanitizer Efficacy

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- ▲ Cleanliness of the surface
- ▲ Equipment sanitary design
- ▲ Chemistry dosage accuracy
- ▲ Method of application
  - Coverage
- ▲ Type of microorganisms
- ▲ Temperature
  - environment, equipment
- ▲ Water
  - Chemistry (alkalinity/pH)
  - Composition (hardness)
- ▲ Equipment composition (Materials of construction)
- ▲ Residual activity
- ▲ Usage in accordance with label
- ▲ Shelf life

# Common Chemical Sanitizer Types

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<b>Chlorines</b>	Hypochlorites, Various Powdered Chlorine Sources
<b>Quats</b>	Benzalkonium chlorides, Blended Quats (dual or twin chain)
<b>Peroxyacids</b>	Acetic, Citric, Octanoic, Mixed Peroxyacids
<b>Fatty Acids</b>	Fatty Acid + Organic Acid + Mineral Acid
<b>Iodophors</b>	Compounds that complex I <sub>2</sub> + surfactant + acid
<b>Acid Anionics</b>	Anionic Surfactants + Acid

# Microbiological Efficacy

	Chlorine	Quats	Peroxy Acids	Fatty Acids	Iodophors	Acid Anionics
Vegetative Bacterial Efficacy	Best	Good	Best	Good	Best	Good
Yeast/Mold Efficacy	Better	Good	Better/Good	Good/Limited	Best	Good
Phage	Better	Limited	Better	Limited	Good	Better

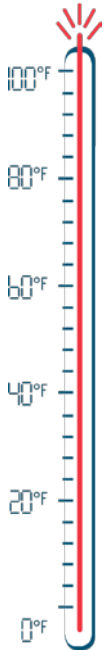
Could be additionally be broken down by:

- ▲ Bacterial type (Gram +/-)
- ▲ Bacterial spores
- ▲ Viruses
- ▲ Bacteriophages etc.

# Temperature Sensitivity

Quats, Fatty Acids and Acid Anionics less effective for refrigerated applications

	Chlorine	Quats	Peroxy Acids	Fatty Acids	Iodophors	Acid Anionics
70° F	+	+	+	+	+	+
55° F	+	+/-	+	+/-	+/-	+
40° F	+	-	+/-	-	-	+



**+** Good Activity    **+/-** Moderate Activity    **-** Substantial Loss of Activity

# Water Hardness and pH Sensitivity

While not a factor for cleaners, water pH is important to sanitizer efficacy

	Chlorine	Quats	Peroxy Acids	Fatty Acids	Iodophors	Acid Anionics
Water Hardness	Low	Moderate	Low	Low	Low	Moderate
pH Sensitivity	Moderate	Low	Low	High	Low	High
Optimum Use Solution pH	More effective as pH is reduced.  As pH approaches 4, increasing amounts of toxic chlorine gas is formed.	Neutral pH	pH 3-4.5 Effective up to pH of 7.5	<3.5	More effective at pH 2-5  Acceptable efficacy toward neutral pH	<3.0

# Soil Load Sensitivity

The presence of any residual soil can chemically and physically impair the efficacy of sanitizers

- ▲ Soil may chemically inactivate the sanitizer
- ▲ Soil may physically shield microorganisms from the necessary direct contact with the sanitizers

	Chlorine	Quats	Peroxy Acids	Fatty Acids	Iodophors	Acid Anionics
Soil Load Sensitivity	High*	Low	Low	Moderate	Moderate	Moderate

\*Except for ClO<sub>2</sub>

# Additional Factors Affecting Sanitizer Efficacy

- ▲ Equipment Material: Chlorine (sodium hypochlorite) can be highly corrosive to Stainless Steel
- ▲ Quats, Acid Anionics offer highest potential for foaming
- ▲ Quats offer highest residual activity

	Chlorine	Quats	Peroxy Acids	Fatty Acids	Iodophors	Acid Anionics
Corrosive (Stainless Steel)	High		Low	Low	Moderate	Low
Foam Level		High		Low	Moderate	High
Residual Activity		High		Low		Low

# Additional Factors Affecting Sanitizer Choices



Competing challenges for new chemistry development increases complexity

# Digital is Changing our Markets

- ▲ Digital is changing the way business is done...



Digital is a **force** sweeping through consumer and customer behavior, underpinned by a technology disruption



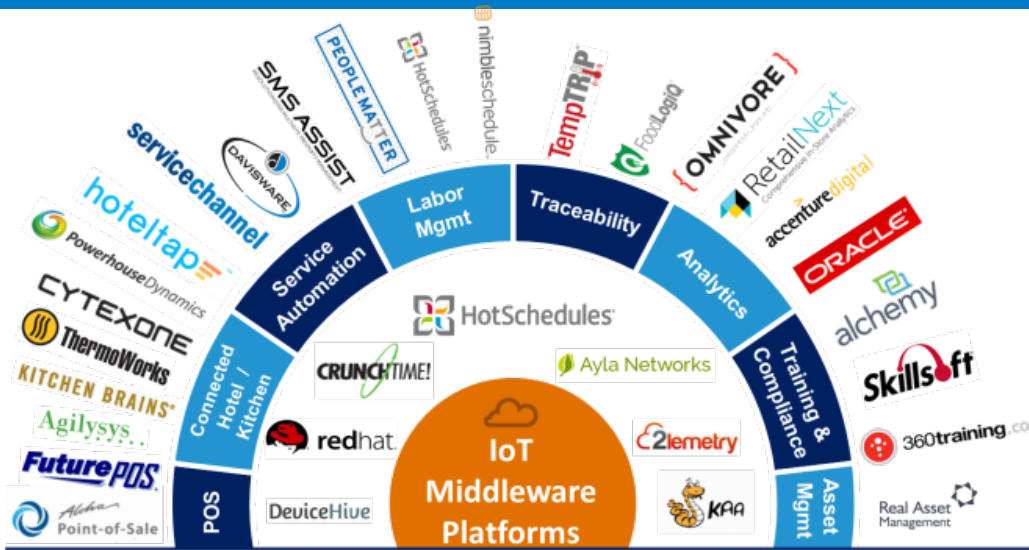
Digital is a **game changer** of fundamental competitive dynamics, driving new sources of advantage and new business models



Digital provides a **set of tools** in the existing business system to improve insights, reduce costs and drive revenue, including advanced analytical techniques leveraging massive amounts of data

**Digital technology disruption provides both Opportunity & Risk**

# Data Driven Insights



We don't want a data dump. Tell us what needs to get done and help us take care of it.

Lot of activity on data side

Fragmented solutions – not comprehensive for customer needs

True disruptive solution needs all three



Technology innovation is creating compliance opportunities





# Example: Warewash Sanitization

## New Chemistry Introduction Example in Machine Warewashing

# Concentrated Sanitizing Rinse

- ▲ Launched mid-2015
- ▲ Combined Sani-Rinse = Multipurpose
- ▲ Improved performance
  - Improved filming
  - Reduced Corrosion
- ▲ Differentiated from legacy systems
  - Peroxyoctanoic Acid based
  - Closed Loop dispensing



Before



After

# Concentrated Sanitizing Rinse

## ▲ Significant effort to bring new EPA registered foodservice sanitizer to market

### 4-501.114 Manual and Mechanical Warewashing Equipment, Chemical Sanitization Temperature, pH, Concentration, and Hardness.

A chemical SANITIZER used in a SANITIZING solution for a manual or mechanical operation at contact times specified under 4-703.11(C) shall meet the criteria specified under 7-204.11 Sanitizers, Criteria, shall be used in accordance with the EPA registered label use instructions, and shall be used as follows:

A) A **chlorine** solution shall have a minimum temperature based on the concentration and PH of the solution as listed in the following chart;

Concentration Range (MG/L)	Minimum Temperature PH 10 or less °C (°F)	Minimum Temperature PH 8 or less °C (°F)
25 – 49	49 (120)	49 (120)
50 – 99	38 (100)	24 (75)
100	13 (55)	13 (55)

(B) An **iodine** solution shall have a:

- (1) Minimum temperature of 20°C (68°F),
- (2) PH of 5.0 or less or a PH no higher than the level for which the manufacturer specifies the solution is effective, and
- (3) Concentration between 12.5 MG/L and 25 MG/L;

(C) A **quaternary** ammonium compound solution shall:

- (1) Have a minimum temperature of 24°C (75°F),
- (2) Have a concentration as specified under § 7-204.11 and as indicated by the manufacturer's use directions included in the labeling, and
- (3) Be used only in water with 500 MG/L hardness or less or in water having a hardness no greater than specified by the EPA-registered label use instructions;

(D) If another solution of a chemical specified under (A) (C) of this section is used, the PERMITHOLDER shall demonstrate to the REGULATORY AUTHORITY that the solution achieves SANITIZATION and the use of the solution shall be APPROVED; P 136 Utensils and Temperature and Pressure Measuring Devices

(E) If a chemical SANITIZER other than chlorine, iodine, or a quaternary ammonium compound is used, it shall be applied in accordance with the EPA-registered label use instructions; and

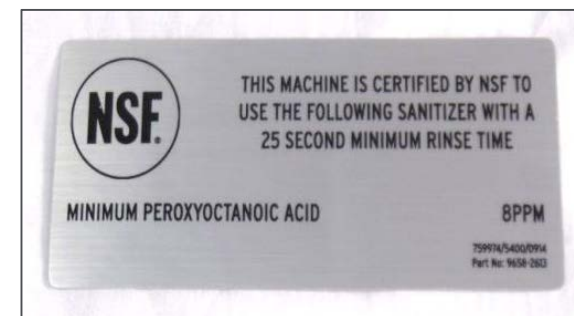


# New Sanitizer Implications

## ▲ EPA Registration

EPA Reg. No. 1677-244

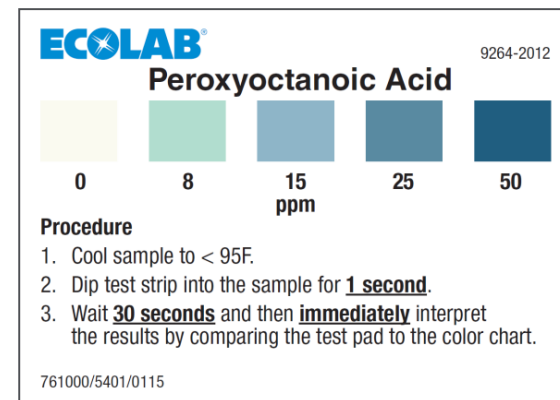
## ▲ NSF Testing



## ▲ New Machine Sanitizing Faceplate

## ▲ New Sanitization Test Strips

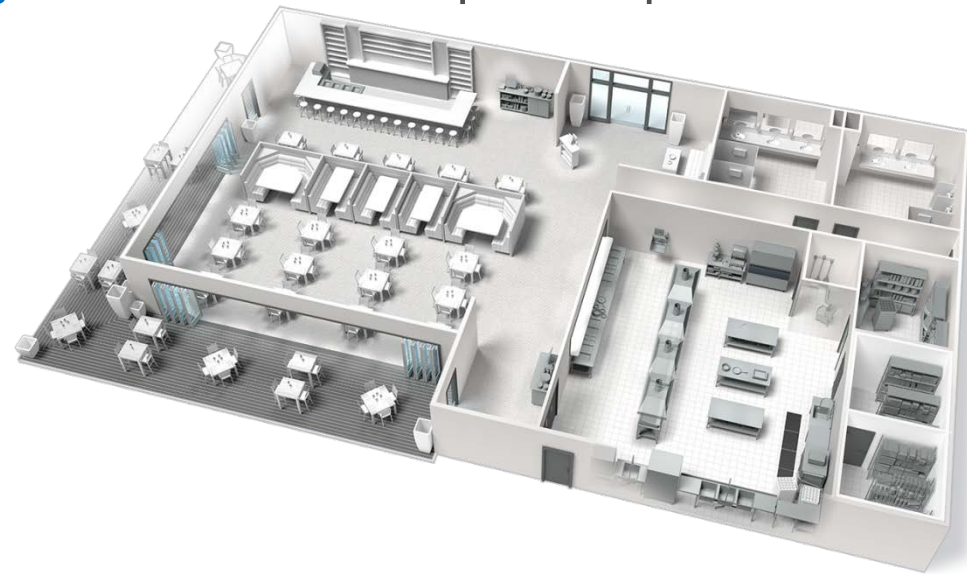
- Different test conditions and procedures than traditional systems



**New Sanitizers require EPA and NSF approval and may use new field test tools.**

# Summary

- ▲ Regulatory jurisdiction of food antimicrobials can be **complicated**
- ▲ **Comprehensive** solution needed
- ▲ New tools and simplified solutions can drive Food Service **compliance**
- ▲ New sanitizing solutions will **change** the traditional inspection process



**Thank You!**